

# INFORMATION BULLETIN

November 1, 2022

## TO EDUCATIONAL CHILDCARE PROVIDERS

### Evaluation of educational quality (childcare centres and day care centres): End of temporary easing measures

On [November 18, 2020](#), as part of the COVID-19 pandemic, the Ministère announced the introduction of temporary easing measures for various aspects of the *Measure to assess and improve educational quality*, including the temporary suspension of assessment follow-up procedures (action plan, implementation report, follow-up assessment).

The health emergency was lifted on June 1, 2022. As a consequence of this, the Ministère is now announcing the end of the easing measures and the introduction of a temporary alternative procedure:

- In future, interviews with managers must be held in person (with some exceptions, i.e. an important reason that prevents the manager from being on site on the day of the assessment), and Servirplus will be able to carry out interrater assessments<sup>1</sup> without constraints.
- Appointments may be arranged between one month and roughly one week before the assessment, depending on the circumstances. Remember that participation is mandatory and the assessment date is agreed upon in advance by Servirplus and the manager of the childcare centre or day care centre.
- As a result of the new situation, the following reason has officially been added to the list of acceptable reasons for postponing an assessment: *When a detected case of COVID-19 is confirmed or when a group or childcare centre or day care centre is closed for that reason.*
- With respect to the follow-up measures (action plan, implementation report, follow-up assessment) for childcare centres and day care centres that do not achieve all the required thresholds, the Ministère will reactivate them using a temporary alternative procedure based on the assessment date (see the details overleaf).
- Follow-up assessments continue to be suspended for all childcare centres and all day care centres assessed between April 9, 2019 and March 20, 2023.

The situation is expected to revert to normal in 2023, when the second phase of the project is deployed.

For additional information on the *Measure to assess and improve educational quality*, please visit the [Ministère's website](#), read the [Info-Qualité](#) bulletin, or contact your advisor at the Ministère.

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<sup>1</sup> An interrater assessment takes place when two assessors (instead of one) are present to assess the same group in order to control assessment quality.

## Temporary alternative procedure – follow-up measures for childcare centres and day care centres that do not achieve one or more of the thresholds in the Servirplus assessment

**For childcare centres and day care centres whose assessments took place between April 9, 2019 and November 17, 2020**

- They are not required to submit their action plans or implementation reports to the Ministère.

**For childcare centres and day care centres whose assessments took place between November 18, 2020 and May 31, 2022**

- They are not required to submit their action plans or implementation reports to the Ministère, **with some exceptions** (i.e. centres whose results were of concern).
  - The childcare centres and day care centres to which these exceptions apply will be contacted by the Ministère.

**For childcare centres and day care centres whose assessments took place between June 1, 2022 and today, and for those whose assessments will take place between today and March 20, 2023**

- They will be required to submit their action plans and implementation reports to the Ministère.
  - The childcare centres and daycare centres concerned will be contacted by the Ministère.

### What happens if you have already submitted your action plan?

Keep it in a safe place and implement it in order to improve the educational quality of the services you provide to the children, and to prepare for your next assessment.

*The Information Bulletin is a publication that provides periodic information updates for educational childcare providers during the pandemic. Be sure always to consult the latest version of the Bulletin because the information on a given topic will most likely be updated as the situation evolves.*

If you have not found the answers to your questions, please call the Ministère's Centre de relation avec la clientèle by calling 1 855-336-8568 (toll-free), between 8.30 a.m. and 4.30 p.m., Monday to Friday.