

INFORMATION BULLETIN

28 January 2022

This bulletin is a publication that provides periodic information updates for educational childcare providers during the pandemic. Be sure to always consult the latest version of the Bulletin because the information on a given topic will most likely be updated as the situation evolves.

TO EDUCATIONAL CHILDCARE PROVIDERS

1- The Québec.ca website now contains a new section for information on children

Since numerous documents about health guidelines issued by various sources are now circulating, and to ensure that the guidelines are clear and consistently applied, we have compiled them into a single page entitled "[Guidelines for children](#)" and added it to the Québec.ca website. It includes the key guidelines (symptoms, isolation) for children, for example, "What should I do if my child tests positive?". This document provides easy access to information for both parents and the childcare centre's staff and will be updated to reflect any changes to or relaxing of the health guidelines. This page should therefore be your key source of information on this situation.

The page "[Educational childcare services during the COVID-19 pandemic](#)" has also been updated on the Québec.ca website to reflect the most recent information on the COVID-19 situation.

2- New computer graphics to use and share

Again with a view to ensuring that the guidelines are clear and consistently applied, the Ministère de la Santé et des Services sociaux has updated its tools. The information has been reviewed, standardized and compiled into two tools to make it easier to understand and apply the guidelines. The previous versions and any other guideline summaries are now outdated and must be replaced by the new versions attached to this bulletin. **These are now the only valid references.**

The tools explain "What to do if you have symptoms of COVID-19" and the "Length of isolation". Please see attached the procedure to follow if a child presents symptoms and what to do if a rapid test result is positive. The information has been standardized and put together in one place. [These versions replace the previous versions you received.](#)

Regarding the symptoms, the section "Symptoms, transmission and treatment" on the Québec.ca website has been updated to indicate which single symptoms to monitor and which combination of symptoms to monitor based on age. You'll find this information on [this page](#).

3- Funding and application of public health guidelines

Childcare centres must respect the isolation guidelines issued by Santé publique nationale. If the management staff of a childcare centre oversteps the guidelines and, for example, requires a child to

isolate for ten days rather than five days, or closes a group or facility without justification, the childcare centre is not respecting their service agreement with the parents and may be liable to legal recourse. The centre may not, therefore, refuse to allow a child to attend the centre because the facility has required an isolation period that is longer than the period set out by the Public Health authority.

Please also note that the childcare centre cannot declare a spot to be filled for any children isolating for periods longer than the isolation period provided under the public health guidelines and that such an occurrence could affect funding for the childcare centre.

4- Prioritization of childcare centre staff for PCR tests at screening clinics

The Ministère de la Santé et des Services sociaux has also informed us that all test centres have been reminded that childcare workers are included as high priority clients and that any problems regarding access should now be resolved.

5- Reminder about other links to important COVID-19 information

Preventive measures guide from the INSPQ

Please see the guides to ensure that everyone is up to date on the various obligations regarding prevention for specific environments.

Mesures de prévention en service de garde en installation (preventive measures for childcare centres): [://www.inspq.gc.ca/publications/2984-travailleuses-services-garde-covid19](http://www.inspq.gc.ca/publications/2984-travailleuses-services-garde-covid19)

Mesures de prévention en service de garde en milieu familial (preventive measures for home childcare centres): <https://www.inspq.gc.ca/publications/3046-services-garde-milieu-familial-covid19>

Commission des Normes, de l'Équité et de la Santé et de la Sécurité du travail (CNESST)

As a worker, do you have any questions?

As an employer, do you have any questions about your obligations regarding prevention or health and safety during the COVID-19 pandemic?

As an employer, do you have any questions about what requirements you can implement with respect to your resources?

Do you have any questions about PPE (personal protection equipment)?

See [questions and answers](#) from the CNESST about COVID-19

If you do not find the answers to your questions on these websites, please call the Direction de l'amélioration des services à la clientèle et de la gestion des plaintes of the MFA at the toll-free number 1-855-336-8568, between 8:30 a.m. and 4:30 p.m., Monday to Friday.