

INFORMATION BULLETIN

April 1, 2021

FOR EDUCATIONAL CHILDCARE PROVIDERS

1-Educational childcare services maintained throughout Québec

Educational childcare facilities remain open, even in regions targeted by special emergency measures (Gatineau, RCM of Collines-de-l'Outaouais and the Communauté métropolitaine de Québec, including Lévis). They must therefore accept children according to their usual schedules. The health measures in force remain applicable and must be applied rigorously.

Parents are asked to keep their children at home whenever possible. However, since it is the parents who decide whether their child attends a childcare facility or not, they must continue to pay the usual costs regardless.

2- Emergency childcare services

Lastly, the children of educators who work in childcare facilities will qualify for access to emergency childcare services since educators are considered essential workers.

Given the evolving epidemiological situation, childcare facilities are asked to consult the [measures in force in their municipality](#) to find out any specific instructions for their region.

The Information Bulletin is a publication that provides periodic information updates for educational childcare providers during the pandemic. Be sure to always consult the latest version of the Bulletin because the information on a given topic will most likely be updated as the situation evolves.

If you do not find the answers to your questions on these websites, please call the Ministry's Direction de l'amélioration des services à la clientèle et de la gestion des plaintes at the toll-free number 1-855-336-8568 between 8:30 a.m. and 4:30 p.m., Monday to Friday.